

## WE WELCOME OUR FOUR-LEGGED GUESTS

It's easy to bring your pet along when you stay with us.\* Just book online, then call the hotel directly to give them your reservation confirmation number and ask them to add your pet to the reservation.

To keep all our guests happy, including those not traveling with four-legged friends, some restrictions apply. Ask the hotel about our pet policies, guidelines and applicable fees.

### **Standard Pet Policies and Guidelines**

- Pets weighing less than 10 kg. are welcomed.
- Proper medical certification specifying that all vaccinations are up to date must be available upon request.
- A Pet Policy Letter will be presented at the time of check-in, and a non-refundable fee will be charged to the guest's account. Fees vary per hotel.
- A "presence of pet" sign, provided at housekeeping, must be displayed on the outside of your room door at all times.
- Pet may be left unattended in your room. However, if you leave the premises of the hotel with your pet unattended in the room, the pet must be in a cage or pet carrier while you are gone.
- Pets are not allowed in the public areas of the hotel such as the lobby, Spa & Fitness Centre, Business centre, Swimming pool, Beach or near the food service areas.
- Pets must be on a controllable leash at all times when outside the guest room.
- Guests must walk their pets in designated walk areas and are responsible for picking up after their pet in and around the hotel at all times.
- Housekeeping Service—the pet must be removed from the room prior to housekeeping service or other arrangements must be made with hotel management.
- Hotel reserves the right to charge for additional cleaning or damage caused by pet,
- Guest must sign a waiver.

### **Cleaning after pets**

Pets staying in a guest room, Housekeeping does the following when you leave the room.

- 1) They remove all bedding, including bedspreads, etc and have them cleaned
- 2) They "clean" the carpets to remove any pet dander that might be a cause for allergic reaction in others.
- 3) They clean all the upholstered furniture in the same manner for the same reason.

This makes guests happy to know that a room has been cleaned thoroughly when occupied by a pet.

## Pet Waiver

Welcome to the Concorde Moreen Beach Resort & Spa, Marsa Alam!

Thank you for allowing us the opportunity to make you and your pet comfortable.

We ask you please read and sign our pet policy, which is in place to ensure that you, your pet and all our guests are enjoying their holiday.

The Front Desk will keep the signed agreement and they are happy to answer any questions.

1. Front desk obtains a cell phone number to contact guest in case of emergencies.
2. A € 25.00 will be charged daily including a deep cleaning fee.
3. A second pet is permitted in your guest room during each visit at an additional pet cleaning fee of € 25.00.
4. All pets must be acknowledged when the reservation is made or at the time of check-in.
5. Pets weighing up to 10 kg. can be accommodated.
6. All pets must be in a cage or carrying case if left alone in the room for any period of time.
7. Schedule a time for the room to be cleaned. The pet must be in a cage or carrier for the room to be cleaned. Cleaning hours are between 9am – 4pm.
8. Pets must be kept on a leash at all times in the walk way; they are not permitted in the restaurants or public facilities.
9. To respect our other guests on property, pets must be walked at the walk way area on the north side of the property. (See map attached). Please do not walk the pet in the public area of the hotel. All pet droppings must be picked-up and disposed of by their owners.
10. Guests travelling with their pets will be responsible for any room or property damage.
11. The Concorde Moreen Beach Resort reserves the right to ask that a pet be removed from the property if there is any disturbance to other guests. (Specifically barking)

**Guest's Name (printed):** \_\_\_\_\_ **Guest's Signature:** \_\_\_\_\_

**Emergency Contact Phone Number** \_\_\_\_\_ **Room #** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Witnessed by: Hotel employee's name :**

**Title:** \_\_\_\_\_ **Signature:** \_\_\_\_\_

**THIS AGREEMENT SHOULD BE SIGNED IN DUPLICATE, WITH BOTH THE GUEST AND THE HOTEL  
HAVING AN ORIGINAL SIGNED COPY**

## Pet Waiver (2)

<b>Guest Name:</b>	<b>Room #:</b>
<b>Check-in Date:</b>	<b>Departure Date:</b>
<b>Pet(s) Description(s):</b>	
<b>Guest Contact Telephone Number When Away From Hotel:</b>	

As a responsible pet owner, I agree to accept full responsibility for any and all damages and/or any unusual degree of soiling caused by my pet during my stay on the above dates at Concorde Moreen Beach Resort. I understand that I am financially responsible for all repair costs for any damage or additional cleaning requirements.

I agree to a non-refundable Pet Guest Fee of € 25.00 per day, per pet, monthly rates are available at € 300 per pet.

I agree that the presence of my pet(s) in the room will not inhibit the safe access of hotel's cleaning and maintenance staff to the room. Housekeeping will enter my room each day to clean. If I have a "Do Not Disturb Sign" on my door, Housekeeping Management will call me to arrange a suitable time to enter during regular business hours.

I agree that my pet(s) will not be left unattended in the room for extended periods of time. In the event that my pet is left unattended, I agree to make arrangements to have my pet(s) caged during the servicing of the room. I also agree to leave a contact telephone number with the Front Desk when I am leaving my pet(s) unattended.

I acknowledge that a presence of pet sign will be placed on the electronic lock on the outside of my suite door by Housekeeping Management to denote that there is a pet(s) in the room. I agree to notify the Hotel Operator if for any reason the sticker has been removed. I agree not to place my own signage on the Hotel's doors.

I acknowledge that at any time my pet(s) is in a public area of the Hotel, my pet(s) must be leashed or caged so that it does not cause concern to other guests at Concorde Moreen Beach Resort. Pets are not allowed in the Spa & fitness, Courtyard or in all restaurants. Pets must not soil the lawn in front of the Hotel.

By way of the signature below, I acknowledge that I have read and understood the Pet Policy for Concorde Moreen Beach Resort and accept responsibility for my pet(s) as stated.

\_\_\_\_\_  
Guest Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Front Desk Agent Signature

\_\_\_\_\_  
Date

c.c.: Guest  
Housekeeping Department

Original: Attach to Registration Card

## Pet Waiver (3)

**(This agreement applies to domesticated pets  
other than Service Animals)**

In consideration for the Hotel permitting me to keep my pet in the room assigned to me,  
I hereby agree to the following:

1. My pet is a domesticated dog or cat that weighs no more than 05 kg..
2. No more than two pets are permitted in my guest room.
3. I agree to pay a non-refundable fee for my pet of € 25 plus tax, per day. I understand that additional fees may apply in the event my pet causes any damage.
4. I agree to pay the Hotel any charges for any necessary cleaning or repair due to pet stains and/or damage, as determined.  
within the sole discretion of the Hotel. I hereby authorize my credit card on record to be charged for the cost of these additional services.
5. I must keep my pet restrained on a leash or in a pet carrier when my pet is outside my guest room.
6. I must notify the front desk and hang the "Pet Friendly Room" door hanger when I leave my pet unattended in guest room.
7. I must properly remove and dispose of any litter or waste associated with my pet on Hotel premises.
8. I understand that pets are not permitted in Hotel restaurants or other Hotel public areas.
9. I understand that if my pet is in the guest room, my pet must be caged and/or I must be present in my room if and while being serviced by anyone (i.e., housekeeper, engineer, room service, etc.), unless other arrangements have been made in advance with the Front Desk.
10. I agree that I am responsible for the noise my pet creates and will ensure that my pet does not disrupt the quiet enjoyment of other hotel guests.
11. I agree that should the Hotel determine in its sole discretion that my pet is objectionable to other hotel guests, I must immediately make other arrangements to house the pet outside the Hotel.
12. I release the Hotel, subsidiaries and affiliates (the "Hotel Entities") from any and all liability for any injury and/or damage suffered by my pet.
13. I agree that I assume full responsibility for any injury or damage caused or alleged to be caused by my pet and incurred or alleged to be incurred by any guest, employee or invitee of the Hotel. I agree to indemnify, defend and hold harmless the Hotel Entities from and against any and all alleged or actual losses, claims, damages, liabilities, costs and expenses (including attorneys' fees and court costs) suffered by the Hotel Entities or asserted by any other hotel guest, invitee employee or person arising out of or in connection with my pet's stay at the Hotel.
14. I understand and agree that the Hotel retains the right to exclude my pet if, in the Hotel's sole discretion, my pet is considered dangerous by reason of size, disposition or is likely to frighten or harm other guests of the Hotel.
15. I confirm that my pet has all required and up to date vaccinations and inoculations and does not have any communicable illnesses or diseases.
16. I agree that at all times while on Hotel property I will ensure my pet complies with all relevant laws and regulations of Concorde Moreen Beach Resort including any laws or regulations relating to the muzzling of my pet.

\*\*If the hotel determines any failures to comply with any part of the above agreement, you  
may be asked to leave the hotel immediately and without reimbursement. \*\*



Concorde Moreen Beach Resort & Spa  
Marsa Alam

I have read, understood, and agreed to the above:

Guest's Name (printed): \_\_\_\_\_ Guest's Signature: \_\_\_\_\_

Emergency Contact Phone Number \_\_\_\_\_ Room # \_\_\_\_\_

\_\_\_\_\_ Date: \_\_\_\_\_

Witnessed by: Hotel employee's name & title:

(Printed): \_\_\_\_\_ Signature: \_\_\_\_\_

**THIS AGREEMENT SHOULD BE SIGNED IN DUPLICATE, WITH BOTH THE GUEST  
AND THE HOTEL HAVING AN ORIGINAL SIGNED COPY**